

Thursday 30 June 2022

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**Plan for the Future – the case for change** We're planning for the future, and we need to think smarter about how we spend the NHS budget. Studies suggest every £1 spent on helping people to be more active results in £20 recouped in health benefits.

**Removal of temporary COVID policies** Thank you to those of you who highlighted our omission of the link to the list of COVID policies being discontinued in yesterday's brief; [you can see the full list here](#).

**Workplace Inspections** Your health, safety, and wellbeing is a priority for us as an organisation. An essential part of this involves physically checking the necessary health and safety arrangements are in place in the work location. A workplace inspection form has been specifically designed for this purpose.

Managers should arrange for workplace inspections to be carried out for their areas of responsibility at least every 12 months. They should ensure that any issues found during these workplace inspections are addressed at the earliest opportunity. It is also good practice to invite the local safety representative for the area being inspected to participate if they are available. Workplace Inspections for areas under shared ownership should be carried out jointly. The Workplace Inspection form and associated guidance [are available on the intranet](#) (networked devices only).

**NHS Grampian Outbound Telephone Calls – Caller Line Identification (CLI) Number** We are in the process of changing the way telephone traffic is delivered inbound and outbound for sites that have a maintenance contract with the NHS Grampian Telecoms Team. At present (from the majority of sites) if you dial 9, followed by a telephone number, the other end will see it as a withheld call. Once changes are made to route traffic across our new SIP channels the following number will be displayed to the called number - 0300 373 0717. If the caller calls the 0300 freephone number back, they will receive a message "This number does not accept incoming calls." This is for information only and no action is required by telephone service users.

**Pilot of Trickle app** As announced last week, we are about to begin a 9 month trial of the Trickle app. This new digital technology is aimed at giving everyone in the organisation a platform where they can highlight issues, brainstorm solutions with colleagues, and bring things directly to the attention of senior leaders who can give you the support you need. It's been used effectively in other public sector organisations, but we need to make sure it works for NHS Grampian. We're looking for teams to put themselves forward to help with the trial, It doesn't require much time at all; the more people who help us refine it at this point, the more effective it'll be when, hopefully, we get to the stage of rolling it out. If you and your team are interested in taking part or would like to know more, please email [gram.systemconnecthub@nhs.scot](mailto:gram.systemconnecthub@nhs.scot) to have an initial discussion.

**Reminder Multi-storey car park closure – Foresterhill** The Lady Helen Parking Centre (multi-storey car park) at Foresterhill will be closed this weekend (2&3 July) for essential maintenance. Alternative parking will be available within the core site and in the tarmac and shale car parks for ALL users during the works. Vehicles must be removed from the car park by **6pm tomorrow (Friday)**. Thank you for your cooperation and apologies for any inconvenience caused.

**Health Information Week 2022** As highlighted yesterday, this annual event gets underway next Monday (4 July). The NHS Grampian Knowledge & Library Service have planned a range of activities for the week:

- 'NHS Grampian Knowledge & Library Service: More sources of quality assured patient information' sessions with public library staff from both Aberdeen City Council and Moray Council\*
- The NHSG healthpoint team in Moray will be running mini-health check-ins for the public in Keith and Elgin public libraries
- Moray Public Libraries will be promoting quality health information resources displays to celebrate Health Information Week
- NHS Grampian Libraries are working with school library staff to plan relevant partnership opportunities promoting health information literacy within schools
- Health Information Week resources shared with public sector library colleagues throughout NHS Grampian

*\*Elgin Public Library has been chosen as one of the ten public libraries in Scotland to trial NHS 'Near Me' virtual appointments for patients with health professionals. This Project is supported by the Scottish Government's Digital Health and Care Directorate. Knowledge of a wider range of patient information resources will help public library staff support those wanting to use this new service.*

Further sources of information:

- [Home | Health Information Week \(healthinfoweek.wixsite.com\)](http://healthinfoweek.wixsite.com)
- [Resources | Health Information Week \(healthinfoweek.wixsite.com\)](http://healthinfoweek.wixsite.com) (for Themes, Event ideas, Social media assets and Branding elements)

Follow #HIW2022 or #HealthInformationWeek2022 on social media to find more.

**Tune of the day** For a third day in a row, I am called upon to celebrate a colleague with truly impressive service (and am delighted to do so!) The team at Royal Cornhill Hospital have been in touch to request Bananarama and Fun Boy Three's [It ain't what you do, It's the way that you do it](#), dedicated to one of their Lead Nurses, Colette Cowie. She's marking 40 years' service this week and colleagues used this tune as part of a virtual celebration on Tuesday (EP).

If you want to request a tune, follow up on items included in this brief, or suggest an item for sharing, drop us an email via [gram.communications@nhs.scot](mailto:gram.communications@nhs.scot)